Statutory Bank Branch Audit under CBS Environment

Presented by CA. Sandeep K Sawaria, Kolkata

Disclaimers

- These are my personal views and can not be construed to be the views of the ICAI, Regional Councils and Branches / Study Circle of ICAI or R Gopal & Associates, Chartered Accountants
- These views do not and shall not be considered as professional advice.
- Images, Screen Shots, Menu Codes, Software Name etc are the property of respective Software developer / Trademark owners.
- The information contained in the presentation is not for commercial purpose. It is merely for guidance.
- This presentation should not be reproduced in part or in whole, in any manner or form, without our written permission.

CA. Sandeep K Sawaria, Kolkata

Table of Contents

- Basics of Core Banking System & Architecture
- Controls in Core Banking System
- Audit activity through CBS (LFAR)
- Background Material
 - Audit in CBS Environment [Explanation of Concepts & Menu Codes]
 - Audit in CBS Environment [Audit Processes w.r.t. i) NPA, ii) Revenue Leakage iii) Office Accounts, iv) Foreign Exchange]
 - Detailed Write up [part of Concurrent Audit Manual published by ICAI]

CA. Sandeep K Sawaria, Kolkata

2

Basics of Core Banking Systems

- Centralised Database
- Transactions take place at various locations
- Updation of Central Database on Real Time Basis
- Report Generation at Back-End
- Predefined Access Control

CA. Sandeep K Sawaria, Kolkata

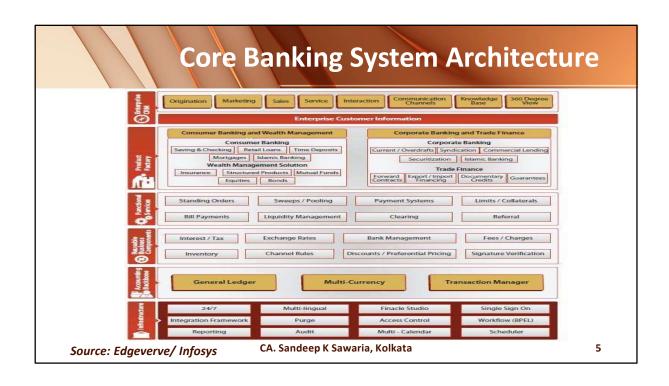


Table of Contents

- Basics of Core Banking System & Architecture
- Controls in Core Banking System
- Audit activity through CBS (LFAR)
- Background Material
 - Audit in CBS Environment [Explanation of Concepts & Menu Codes]
 - Audit in CBS Environment [Audit Processes w.r.t. i) NPA, ii) Revenue Leakage iii) Office Accounts, iv) Foreign Exchange]
 - Detailed Write up [part of Concurrent Audit Manual published by ICAI]

CA. Sandeep K Sawaria, Kolkata

Controls in Core Banking System

- Authorization of a transaction as per Delegation Authority
- Data Input (Validation) Controls
- Accessibility in Software Areas as per Employee Grade / Powers
- Product Level Controls
 - Prefixed Financial Parameters (Like Interest Rate, Penal Interest Rates)
 - Fixed Tenure (Pre-defined terms Fixed Deposits / Service Types (Principal and Interest Repayment Type and Periodicity)
 - Tax and Regulatory compliances
- Controlled Error Handling through Warning, Exception and Error

CA. Sandeep K Sawaria, Kolkata

7

Concepts in Core Banking System

- Customer Masters and Account Masters
- SOL ID, Branch Code
- Self Reconciling Accounts
- Interest Table Master
- General Ledger (GL -> Subhead -> <u>Scheme</u> -> Accounts)

CA. Sandeep K Sawaria, Kolkata

Concepts in Core Banking System

Limit Setun

Limit Setup			
Facility Type	Particulars	Limit	Remarks
	Term Loan	225	Funded Limit Cap is 500
eded	WCDL	75	Upper Limits fixed in each type of Facility
Funded	CC	200	1 acmity
	BP / FBP / BD	50	
Total Funded Facilities		500	
Non-Funded	LC	300	Non Funded capping is at Rs. 500
	BG	300	
Total Non-Funded Facilities		500	
Total Company Exposure		1000	Total Exposure to Company should not exceed 1,000

CA. Sandeep K Sawaria, Kolkata

cominent CBS in India and world over

Package	Provider
FINACLE	Edgeverve Systems (Infosys)
(BOB, BOI, PNB, UCO, UBI, P&S)	
FLEXCUBE	Oracle Financial Services Software,
PLEACOBE	(By iflex)
(Canara Bank)	
TCS BaNCS	Tata Consultancy Services (TCS)
(SBI, CBI, Indian Bank, BOM)	

CA. Sandeep K Sawaria, Kolkata

Table of Contents

- Basics of Core Banking System & Architecture
- Controls in Core Banking System
- Audit activity through CBS (LFAR)
- Background Material
 - Audit in CBS Environment [Explanation of Concepts & Menu Codes]
 - Audit in CBS Environment [Audit Processes w.r.t. i) NPA, ii) Revenue Leakage iii) Office Accounts, iv) Foreign Exchange]
 - Detailed Write up [part of Concurrent Audit Manual published by ICAI]

CA. Sandeep K Sawaria, Kolkata

11

LFAR – Assets – Cash (1)

- 1.(b). Have the cash balances at the branch / ATMs been checked at periodic intervals as per the procedure prescribed by the controlling
- Suggested Audit checkpoints:
 - Cash Balances as on the date of verification
 - Whether Balances as appearing in CBS agree with the balance as mentioned in the periodic review

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Cash (1)

System Support:

CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts)
Finacle (10)	HACLI, HACLINQ
Bancs	 → Reports → Cash Related → View Cash Summary (Click on Fetch) → Branch Reports → Cash Officer's Jotting Book Report → Reports → Printing Reports → Cashier / Teller Cash Report
Flexcube	GLM02 - Chart of Accounts GLM04 - GL Transactions and Movement Inquiry EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances

CA. Sandeep K Sawaria, Kolkata

13

LFAR – Assets – Cash (2)

1.(c)(i). Does the branch generally maintain / carry cash balances, which vary significantly from the limits fixed by the controlling authorities of the bank?

• Suggested Audit checkpoints:

 Review of Cash Balances vis-à-vis limit fixed by the controlling authorities.

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Cash (2)

• System Support:

- Voteria Graphora.	
CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts) Refer reports generated (if any) by Bank for datewise balance of GL Accounts
Finacle (10)	HACLI, HACLINQ
Bancs	 → Reports → Cash Related → View Cash Summary (Click on Fetch) → Reports → Printing Reports → Cashier / Teller Cash Report
Flexcube	GLM02 - Chart of Accounts EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances

CA. Sandeep K Sawaria, Kolkata

15

LFAR – Assets – Cash (3)

1.(c)(ii). Does the figure of the balance in the branch books in respect of cash with its ATM(s) tally with the amounts of balances with the respective ATMs, based on the year end scrolls generated by the ATMs? If there is any difference, same should be reported.

• Suggested Audit checkpoints:

- Review the Cash Balance and ATM Balance as per GL on the date of verification.
- Whether Cash Shortage is parked in any office account and the entry is not reversed till the date of verification?

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Cash (3)

System Support:

y y certif y dip p of et	
CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts)
Finacle (10)	HACLI, HACLINQ
Bancs	 → Reports → Cash Related → View Cash Summary (Click on Fetch) → Branch Reports → Cash Officer's Jotting Book Report → Reports → Printing Reports → Cashier / Teller Cash Report
Flexcube	GLM02 - Chart of Accounts GLM04 - GL Transactions and Movement Inquiry EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances

CA. Sandeep K Sawaria, Kolkata

17

LFAR – Assets – Balance with RBI / SBI etc (1)

2(a). Were balance confirmation certificates obtained in respect of outstanding balances as at the year-end and whether the aforesaid balances have been reconciled? The nature and extent of differences should be reported.

• Suggested Audit checkpoints:

 Review the Balance as per Balance Certificate and as per Mirror Account / GL.

CA. Sandeep K Sawaria, Kolkata

LFAR - Assets - Balance with RBI / SBI etc (1)

• System Support:

CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts)
Finacle (10)	HACLI, HACLINQ
Bancs	→ Branch Accounting (BGL) → Enquire → Transaction
Flexcube	GLM02 - Chart of Accounts EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances

CA. Sandeep K Sawaria, Kolkata

19

LFAR – Assets – Advances (1)

5(i) - General Instructions - Review of Large Adavances (O/s amount is > 10% of O/s aggregate balance of Fund based and Non-fund based advances of the branch or Rs. 10 crores, whichever is less.)

Suggested Audit checkpoints:

- Obtain Report on all advances before commencement of audit.
- The explanation in LFAR contains reference to Fund Based as well as Non Fund Based limit. Hence, report (including NFB Limits) is required.
- Cross check the total advances as per Report obtained. Match it with Total Advance as per Balance Sheet.
- Ascertain the Total Advances (FB + NFB) as per GL / Balance Sheet as on Balance Sheet Date
- Select the Customers qualifying for the limit of 10% / 10 Cr. Based on the above report / computation

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (1)

System Support:

<u> </u>		
CBS	Menu Code / Flow	
Finacle	The data would be available in different report formats designed differently by each bank. The reports in certain cases are available	
Bancs	within CBS wherein in certain cases the reports are accessible	
Flexcube	through Intranet. Need to work based on the report generated by Branch / Bank.	
	Important: Obtain Fund Based and Non Fund Based reports.	

CA. Sandeep K Sawaria, Kolkata

21

LFAR – Assets – Advances (2)

5.b.(i) - Credit Appraisal - Renewal of Limits and Enhancement of Limits

Suggested Audit checkpoints:

- Whether Renewal is carried out within prescribed timelimit? Whether the date of Renewal is updated in CBS?
- Whether Enhancement of Limit is backed by documentation and sanction?
- Whether Enhancement of Limit as per CBS agree with documentation available

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (2)

System Support (Renewal of Limit):

CBS	Menu Code / Flow
Finacle (7)	ACI / ACM - Account Master
Finacle (10)	HACM / HACI - Account Master
Bancs	Deposit / CC / OD Accounts & Services DL/TL Account and Services Menu (Enquiry)
Flexcube	BA095 (Account level attributes Inquiry) CHM07 (OD Limit Master Maintenance) – Limit Details

CA. Sandeep K Sawaria, Kolkata

23

LFAR – Assets – Advances (2)

System Support (Changes in Limit – Limit History):

CBS	Menu Code / Flow
Finacle (7)	ACLHM (Account Limit History Maintenance)
Finacle (10)	HACLHM (Account Limit History Maintenance)
Bancs	Deposit / CC / OD Accounts & Services → Enquiries → Interest Rate History → Select 'Limit history' from drop down menu
Flexcube	CH409 (OD Limit History Report) CHM07 (OD Limit Master Maintenance) – Limit Details

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (3)

5.b.(ii) – Quick Mortality (NPA within 12 months of sanction)

Suggested Audit checkpoints:

- Obtain List of NPA Accounts.
- Obtain report containing List of all Advances Accounts with Date of Sanction and Disbursement.
- Review Accounts identified as NPA in year under review.
- Use CBS functionality of Account Master verification for Sanction and Disbursement Date
- Alternatively, Account Statement for transactions can also be reviewed.

CA. Sandeep K Sawaria, Kolkata

25

LFAR – Assets – Advances (3)

System Support :

CBS	Menu Code / Flow
Finacle (7)	ACI / ACM - Account Master
Finacle (10)	HACM / HACI - Account Master
Bancs	Deposit / CC / OD Accounts & Services DL/TL Account and Services Menu (Enquiry)
Flexcube	BA095 (Account level attributes Inquiry) CHM07 (OD Limit Master Maintenance) – Limit Details

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (4)

5.b.(iii) - Correctness of Interest Rate fed into the system

Suggested Audit checkpoints:

- Seek report containing Interest Rate Parameters information for each Advance Account. In case of unavailability, following alternative process.
- Obtain Report containing all Advances Accounts as on 31.03.20XX
- Use Interest Parameters and Interest change history information related menu codes in CBS.
- Review the same with Sanction Letter (including amendments if any)

 Interest Parameters

CA. Sandeep K Sawaria, Kolkata

--

LFAR – Assets – Advances (4)

System Support :

CBS	Menu Code / Flow
Finacle (7)	ACM / ACI – Account Master – Current Rate INTTM – Interest Table Master Maintenance (Under Inquire Mode – Account Specific)
Finacle (10)	HINTTM / HINTTI
Bancs	Deposit / CC / OD Accounts & Services → Interest Rate History DL/TL Accounts & Services → Interest Rate History
Flexcube	LN022 (Interest Calculation Inquiry) LN608 (Interest Charges Report) LN801 (Loan Interest Report)

CA. Sandeep K Sawaria, Kolkata

Various Interest Parameters

Interest Table

Back

- Debit Interest Rate & Credit Interest Rate
 - Interest Version
 - Currency
 - Limit Level Interest
- Penal Interest
- Interest Rate (Static & Based on Ref. Rate)
- Customer Preferential (Dr. Interest) [(+)ve / (-) ve rate]
- Customer Preferential (Cr. Interest) [(+)ve / (-) ve rate]

CA. Sandeep K Sawaria, Kolkata

29

LFAR – Assets – Advances (5)

5.b.(iv) – Periodical review of Interest Rate linked to MCLR / EBLR

- Suggested Audit checkpoints:
 - Compile datewise change in MCLR / EBLR during the year.
 - Review Interest Master details from CBS
 - Review Interest Rate Change History through CBS
 - Alternatively, Generate Interest Report for entire period and review the different rate of Interest applied in Account. (Accountwise Review)

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (5)

System Support:

<u> </u>	
CBS	Menu Code / Flow
Finacle (7)	INTTM – Interest Table Master Maintenance (Account Specific) AINTRPT – Account Interest Report
Finacle (10)	HINTTM / HINTTI and HAINTRPT
Bancs	Deposit / CC / OD Accounts & Services → Interest Rate History DL/TL Accounts & Services → Interest Rate History Product Sheets (For Detailed computation of Interest)
Flexcube	LN022 (Interest Calculation Inquiry) LN608 (Interest Charges Report) LN801 (Loan Interest Report)

CA. Sandeep K Sawaria, Kolkata

31

LFAR – Assets – Advances (6)

5.b.(v) - Frequent Renewal / Roll over of Short Term Loans

• Suggested Audit checkpoints:

- Each bank has different set of processes to review / renew loans and updation thereof in CBS.
- Understand the process followed in CBS by Bank.
- Obtain reports of Review / Renewals during the year.
- Alternatively the report of all advances at the beginning of year and end of year will also be useful in identifying changes in Limit Expiry.
- In case of operative accounts, the renewal would also have entry in Drawing Power Limits under SL/DP History.

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (6)

System Support:

_ System Support.	
CBS	Menu Code / Flow
Finacle (7)	ACLHM - Account Limit History Maintenance for DP & SL ACM / ACI – Account Master LTL – Limit Tree Lookup (Tree view of all Limits)
Finacle (10)	HACLHM – Account Limit History HLTL, HLMTREEI – Limit Tree Lookup
Bancs	DL/TL Accounts & Services → Enquiries → Account Deposit / CC / OD Accounts & Services → Enquiries → Deposit / CC / OD Account (Short & Long Inquiry)
Flexcube	CHM07 (OD Limit Master Maintenance) CH409 (OD Limit History Report)

CA. Sandeep K Sawaria, Kolkata

33

LFAR – Assets – Advances (7)

5.b.(vi) - Correctness of Credit Rating fed into the system

Suggested Audit checkpoints:

- Understand the process of updation of credit rating information in CBS.
- Whether Credit Rating is updated in CBS or directly in external system
- Ascertain correctness of Credit Rating as per latest Credit Rating Report.
- Obtain list of Accounts wherein External Credit Rating is mandatory.
- Identify cases wherein Credit Score is poor and have been marked as Unrated
- Is there is any manual intervention i.e. updation of credit rating directly in Capital Adequacy computation software

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (7)

System Support:

CBS	Menu Code / Flow
Finacle (7)	CUMM / CUMI – Customer Master Maintenance
Finacle (10)	CRM - Customer Master Module
Bancs	Customer Management Menu
Flexcube	CIM09 (Cust. Master Maint.), 7004 (Name & Add. Inquiry)

CA. Sandeep K Sawaria, Kolkata

35

LFAR – Assets – Advances (8)

5.c.(iii) - Loan for Buyback of Shares by Companies

Suggested Audit checkpoints:

- Carve out the Corporate Borrowers out of total advances report.
- Review Financial Statements of the Corporate Borrowers.
- Review the Search Report obtained from CS.
- Review Company Master data from MCA Website for any change post to Fin. Statement on record.
- Review communication file with Bank seeking permission for change in capital structure.
- In case of buyback transaction, review account statement for utilization of CC / OD Limit, Term Loan proceeds for the same.

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (8)

System Support:

CBS	Menu Code / Flow
Finacle (7)	There is no menu codes / details available in CBS for the
Finacle (10)	said audit area.
Bancs	External information as well as internal communication with
Flexcube	borrower to be reviewed.

CA. Sandeep K Sawaria, Kolkata

37

LFAR – Assets – Advances (9)

5.d.(iii) – Advances against lien of deposits have been granted without marking a lien on the bank's deposit receipts and the related accounts in accordance with the guidelines of the controlling authorities of the bank

• Suggested Audit checkpoints:

- Review of Lien Master
- Review of available balance in Fixed Deposit Account (Post Lien marking)
- Changes in Lien

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (9)

System Support:

System support.	
CBS	Menu Code / Flow
Finacle (7)	ALM (Account Lien Maintenance)
Finacle (10)	HALM (Account Lien Maintenance)
Bancs	DL/TL Accounts & Services → Security (Primary / Collateral) → Customer → Enquiry → Enquire Security Summary
Flexcube	TDM24 (Lien Master)

CA. Sandeep K Sawaria, Kolkata

39

LFAR – Assets – Advances (10)

5.e.(ii) - Stock and Book Debt Statements and DP Computation

• Suggested Audit checkpoints:

- Review policy of bank to compute DP (w.r.t. How the paid stock is arrived at). Whether Creditors amount is reduced from Stock or reduced only to the extent of value in excess of creditors ascertained at the time of Credit assessment
- Prepare a template in spreadsheet and re-compute the amount.
- In CBS the DP is computed / updated in multiple ways. In certain cases, the CBS derives the DP using Margin percentage fed in and Value of Security updated. In such case review the information from the Security related menu codes from CBS.

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (10)

System Support:

_ 3ystem support.		
CBS	Menu Code / Flow	
Finacle (7)	SRM (Security Register Maintenance) CLL (Collateral Maintenance) HCLM (Collateral Maintenance)	
Finacle (10)	HSCLM (Collateral Maintenance)	
Bancs	DL/TL Accounts & Services → Security (Primary / Collateral) → Customer → Enquiry → Enquire Security Summary	
Flexcube	CH066 (Limit Collateral Inquiry) CHM06 (OD Collateral Maintenance) BA433 (Collateral to Account) & BA434 (Account to Collateral) BAM46 (Collateral Propagation / updation in Security Value)	
	CA. Sandeep K Sawaria, Kolkata	4

LFAR – Assets – Advances (11)

5.e.(vi) – Deterioration in value of Security

Suggested Audit checkpoints:

- Review security valuation reports.
- Review correctness in updation of Security Value in CBS
- Review History of changes in Security Value from CBS
- Whether CBS is configured to identify and mark the account as NPA basis significant deterioration in Value of Security as per IRAC?

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (11)

System Support:

System Support.		
CBS	Menu Code / Flow	
Finacle (7)	SRM (Security Register Maintenance) CLL (Collateral Maintenance) HCLM (Collateral Maintenance)	
Finacle (10)	HSCLM (Collateral Maintenance)	
Bancs	DL/TL Accounts & Services → Security (Primary / Collateral) → Customer → Enquiry → Enquire Security Summary	
Flexcube	CH066 (Limit Collateral Inquiry) CHM06 (OD Collateral Maintenance) BA433 (Collateral to Account) & BA434 (Account to Collateral) BAM46 (Collateral Propagation / updation in Security Value)	
	CA. Sandeep K Sawaria, Kolkata	43

LFAR – Assets – Advances (12)

5.e.(vii) - Frequent / unauthorized Overdrawing

- Suggested Audit checkpoints:
 - Utilization of limit beyond Sanctioned limit
 - · Adhoc Limit,
 - Temporary Overdraft (TOD),
 - Erroneous entry,
 - Manipulation through Office Account
 - Review of Number (Days) of TOD and Adhoc Limits instances
 - Check for cases of multiple / overlapping in TOD & Adhoc limits

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (12)

System Support:

System Support.	
CBS	Menu Code / Flow
Finacle (7)	ACTODM / ACTODI (Account TOD Maintenance) ACLHM (Account Limit History Maintenance) TODRP (TOD Register Printing)
Finacle (10)	HACTODI (Account TOD Inquiry) HTODRP (TOD Register Printing)
Bancs	Deposit / CC / OD Accounts & Services → Enquiries → Interest Rate History → Select 'Limit history' from drop down menu
Flexcube	CHM07 (OD Limit Master Maintenance) CH226 (Adhoc List of Overdue CASA Accounts)

CA. Sandeep K Sawaria, Kolkata

45

LFAR – Assets – Advances (13)

5.f.(i)(a) Has the branch identified and classified advances into standard / substandard / doubtful / loss assets through the computer system, without manual intervention?

5.f.(ii)(b) Is this identification & classification in line with the norms prescribed by the Reserve Bank of India

Suggested Audit checkpoints:

- Most challenging part of the Audit Process Ascertaining automation of IRAC guidelines
- Different set of processes followed by banks.
- Whether Manual Intervention is permissible at branch level? If so to what extent? Obtain confirmation through MR Letter

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (13)

Impact of Manual Intervention (Advances):

Manual Entry	Probable impact
Interest Rate change	Revenue Leakage / Excess collection of Interest
Change in EMI	Revenue Leakage, NPA Identification
Processing of transactions against un- cleared outward clearing effect	Recovery from customer in case of cheque return
Backdated Renewal Date updation (Updating Date of Renewal on running date with past date)	NPA Identification
Change in Limit – From Non Fund Base to Fund Base	NPA Identification

CA. Sandeep K Sawaria, Kolkata

47

LFAR – Assets – Advances (13)

Impact of Manual Intervention (Customer / Account Master):

Manual Entry	Probable impact
Tax exemption updation	Non compliance with TDS provisions
Dormant to Active	Susceptible to fraud
Interest Table Code as "0"	Revenue Leakage
Interest Collection Flag "N"	Revenue Leakage

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (14)

5.f.(i)(c) - Whether the branch is following the system of classifying the account into SMA-0, SMA-1, and SMA-2. Whether the auditor disagrees with the branch classification of advances into standard (Including SMA-0, SMA- 1, SMA-2) / substandard / doubtful / loss assets, the details of such advances with reasons should be given.

Suggested Audit checkpoints:

- Obtain list of all Advance Accounts as at the end of the year and refer the overdue amount.
- Review from NPA related menu codes in CBS for classification of account correctly as per IRAC guidelines.
- For SMA-0 Refer sign of Stress (Appendix to Part C-1 of Master Cir. on IRAC dt. 01.07.2015) which will warrant the classification.
- Delay in submission of Stock Statements / other stipulated returns / financial statements / non renewal of limits based on Audited Fin. Statements (Within + out of CBS)

CA. Sandeep K Sawaria, Kolkata

49

LFAR – Assets – Advances (14)

5.f.(i)(c) [Cont...]

Suggested Audit checkpoints:

- Falling short of projections (Out of CBS)
- Return of 3 or more cheques on ground of Non availability of Funds / Limits (CBS)
- Devolvement of LC / Invocation of BG and non payment within 30 days (CBS)
- Third request for extension of time for creation of security (Out of CBS)
- Increased frequency of overdrafts in Current Accounts (CBS)
- Borrower reporting stress in the business and financials (Out of CBS)
- Promoters pledging shares in the borrower company due to financial stress. (Out of CBS)

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (15)

5.f.(ii)(c) - Restructured / Rephased Accounts

• Suggested Audit checkpoints:

- There is no one size fit all menu / report code in CBS available for Restructured Accounts.
- However following changes should be looked into
 - Drawing Power / Sanctioned Limit
 - Interest Master
 - Flow Amount / EMI

CA. Sandeep K Sawaria, Kolkata

51

LFAR – Assets – Advances (16)

5.f.(iii) - Upgradation of Non Performing Advances

• Suggested Audit checkpoints:

- Obtain list of NPA Accounts upgraded during the year.
- Report as at the end of Previous Year and as at the end of Current Year to be compared
- Quarterly reporting on NPA should also be reviewed.
- Whether at the time of upgradation entire overdue (across all facilities) have been recovered
- Information can be accessed through Menu codes in CBS for Account Ledger Inquiry, Outstanding EMI etc.

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (17)

5.f.(x) - Appropriation of Recovery in Principal & Interest

Suggested Audit checkpoints:

- Obtain Accounting Policy followed by bank for appropriation of recovery in NPA Accounts.
- Review in CBS through EMI Recovery menu options and reversal of Memorandum Interest Transactions from Account Statement menu option for recovery sequence followed.

CA. Sandeep K Sawaria, Kolkata

53

LFAR – Assets – Advances (17)

System Support:

_ System Support.	
CBS	Menu Code / Flow
Finacle (7)	ACLI – Account Ledger Inquiry (Review Transactions) HLAFI – Loan Flow Maintenance
Finacle (10)	HLAFI – Loan Flow Maintenance
Bancs	DL/TL Account and Services → Enquiries → Transaction [Addl. Options on Tran. Type available for selection]
Flexcube	LNM10 (Account Transactions Inquiry)

CA. Sandeep K Sawaria, Kolkata

LFAR – Assets – Advances (18)

5.g.(i) – List of borrowers with details of LCs devolved or guarantees invoked during the year.

- Suggested Audit checkpoints:
 - Primary Source Data from Branch (MR Letter as well)
 - Use of CBS (Trade Finance) Menu

CA. Sandeep K Sawaria, Kolkata

55

LFAR – Assets – Advances (18)

System Support:

System Support.		
CBS	Menu Code / Flow	
Finacle (7)	DCQRY - Documentary Credit Query GI - Guarantee Inquiry	
F: 1 (40)	DCRPTS – DC Reports and Advices	
Finacle (10)	HBKDCI – Query on Documentary Credit HDCSTMT – Statement of Documentary Credit	
	HDCGPR – General Purpose DC Report HGI – Guarantee Inquiry	
Bancs	To be accessed through Trade Finance Menu	
Flexcube	SY001 - Guarantee Inquiry LCROUSD — Outstanding LC Customerwise Report	
	CA. Sandeep K Sawaria. Kolkata	56

LFAR – Assets – Advances (19)

5.g.(iii) – Interchangeability between fund based and non-fund-based facilities was allowed subsequent to devolvement of LC / invocation of BG.

Suggested Audit checkpoints:

Limit changes (through interchangeability clause)
 to be reviewed in the cases wherein LC
 Devolvement and Invocation of BG.

CA. Sandeep K Sawaria, Kolkata

57

LFAR – Other Assets – Suspense / Sundry A/cs (1)

6.a.(i) - Expeditious clearance of Suspense Account entries. Outstanding entries, delayed reversal etc.

6.a.(ii) – Unusual items in Office Account

• Suggested Audit checkpoints:

- Identification of Suspense / Sundry / Office Accounts from GL / BS
- Review of Transactions in Office Accounts
- Generation / Review of Report on Outstanding entries in Office Account

Important Points

CA. Sandeep K Sawaria, Kolkata

LFAR – Other Assets – Suspense / Sundry A/cs (1)

System Support:

System Support:	
CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts) IOT – Inquire on Transaction MSGOIRP – Outstanding Items Report
Finacle (10)	HACLI, HACLINQ, HIOT
Bancs	BGL → Enquire → Transaction "Outstanding BGL Transaction" Report
Flexcube	GLM02 - Chart of Accounts GLM04 - GL Transactions and Movement Inquiry EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances
	CA. Sandeep K Sawaria, Kolkata

Office Accounts Review

- Cash Payment from Office Accounts
- TOD through Office Accounts
- Parking of Cash Difference in Office Accounts
- Clearing / Remittance differences through Office Accounts
- Rotation of entries in Office Accounts
- Correctness in mapping of reversal transaction to originating transaction

CA. Sandeep K Sawaria, Kolkata

Office Accounts Review

Value Dated Transactions

Back

- Round Tripping
- Advance paid for Fixed Assets not capitalized
- Income realized not credited to Revenue Account
- LFAR: Point No. Assets.6.a., Liab.II.2.a.

CA. Sandeep K Sawaria, Kolkata

61

LFAR - Liabilities - Deposits (1)

II.1.(a) Dormant Account activation

- Suggested Audit checkpoints:
 - Review policy of the bank for Dormant Account activation
 - Obtain list of Report containing Dormant Account activated during the Audit Period.
 - Select the samples and review Internal Control

CA. Sandeep K Sawaria, Kolkata

LFAR – Liabilities – Deposits (2)

II.1.(b) Unusual Large Movement in Deposits

• Suggested Audit checkpoints:

- Review of year end GL vis a vis previous few days and next few days from year end.
- Comparison of aggregate total of GL is also helpful.

CA. Sandeep K Sawaria, Kolkata

63

LFAR – Liabilities – Deposits (3)

II.1.(c) Automatic Renewal of FCNR(B) Deposits

• Suggested Audit checkpoints:

- Review GL for FCNR (B) Deposits
- List of FCNR (B) Deposits Accounts from Detailed GL
- Review the date of Deposit and Date of Maturity.
- In case of high volume of FCNR Deposits, a specific report should be requested containing outstanding FCNR Deposits as on 01.04.20XX, 31.03.20XX and transactions during FY
- Review of documents obtained to confirm "NRI" Status before renewal of FD.

CA. Sandeep K Sawaria, Kolkata

LFAR – Liabilities – Deposits (4)

II.1.(d) Minimum Balance Requirements & Levey of Charges

• Suggested Audit checkpoints:

- Obtain Minimum Balance requirement in different types of savings accounts prescribed by the bank.
- Select sample from different types of Savings Accounts.
- Extract Account Statement for the year and ascertain average monthly balance. (If the charges are prescribed on Average Monthly Balance).
- Review the transactions from Account Statement for Charges levied.

CA. Sandeep K Sawaria, Kolkata

65

LFAR-Other Liabilities - Bills Payable/Sundry Deposits(1)

II.2.(a) Old Outstanding Items

II.2.(b) Unusual Items / Material Withdrawal or Debits

• Suggested Audit checkpoints:

- Identification of Suspense / Sundry / Office Accounts from GL / BS
- Review of Transactions in Office Accounts
- Generation / Review of Report on Outstanding entries in Office Accounts

CA. Sandeep K Sawaria, Kolkata

LFAR-Other Liabilities - Bills Payable/Sundry Deposits(1)

System Support:

System support:	
CBS	Menu Code / Flow
Finacle (7)	ACLI - Account Ledger Inquiry (Vault A/c and Teller Accounts) IOT – Inquire on Transaction MSGOIRP – Outstanding Items Report
Finacle (10)	HACLI, HACLINQ, HIOT
Bancs	BGL → Enquire → Transaction "Outstanding BGL Transaction" Report
Flexcube	GLM02 - Chart of Accounts GLM04 - GL Transactions and Movement Inquiry EGDLINE - GL Book Dated Balance Detailed EGDGLVDB - General Ledger Value Dated Balances
	CA. Sandeep K Sawaria. Kolkata 67

LFAR – Profit & Loss (1)

III.(a) Test Checking of Interest / Discount / Commission / Fees

- Suggested Audit checkpoints:
 - Review of Interest application
 - Review of Bill Discounting computation
 - Review of Fees, Commission and other charges enabling events and accounting thereof.

CA. Sandeep K Sawaria, Kolkata

LFAR – Profit & Loss (1)

System Support:

System support.	
CBS	Menu Code / Flow
Finacle (7)	AINTRPT (Interest Report for Accounts)
Finacle (10)	HAINTRPT (Interest Report for Accounts) HINTPRF (Interest Proof Report)
Bancs	 Deposit / CC / OD Accounts & Services → Enquiries → Interest Rate History Interest Product Sheet
Flexcube	LN022 (Interest Calculation Inquiry) LN608 (Interest Charges Report) LN801 (Loan Interest Report)

CA. Sandeep K Sawaria, Kolkata

69

LFAR – Profit & Loss (2)

III.(b) Adherence to Income Recognition norms

- Suggested Audit checkpoints:
 - Review accounting entries for Income recognition in NPA Accounts
 - Review methodology deployed to ascertain unrealized interest in case of CC Account and additional interest (on account of delayed payment of installment) in case of Term Loan Accounts

CA. Sandeep K Sawaria, Kolkata

LFAR – Profit & Loss (2)

System Support:

System Support.	
CBS	Menu Code / Flow
Finacle (7)	ACLI – Account Ledger Inquiry (Review Interest Transaction) AINTRPT (Interest Report for Accounts)
Finacle (10)	HACLI / HACLINQ - Account Ledger Inquiry HAINTRPT (Interest Report for Accounts) HINTPRF (Interest Proof Report)
Bancs	 Deposit / CC / OD Accounts & Services → Enquiries → Transactions
Flexcube	LN022 (Interest Calculation Inquiry) LN608 (Interest Charges Report) LN801 (Loan Interest Report)

CA. Sandeep K Sawaria, Kolkata

71

LFAR – Profit & Loss (3)

III.(d) Estimation and Accrual of Interest on Overdue / Matured / Unpaid / Unclaimed Deposits

- Suggested Audit checkpoints:
 - Review GL for Matured / Overdue deposits
 - Review the Interest accumulated in the said deposits and rate at which the interest is computed.
 - Use the Interest Report functionality of CBS

CA. Sandeep K Sawaria, Kolkata

LFAR – Profit & Loss (3)

System Support :

CBS	Menu Code / Flow
Finacle (7)	ACLI – Account Ledger Inquiry (Review Interest Transaction) AINTRPT (Interest Report for Accounts)
Finacle (10)	HACLI / HACLINQ – (Review Interest Transaction) HAINTRPT (Interest Report for Accounts) HINTPRF (Interest Proof Report)
Bancs	Deposit / CC / OD Accounts & Services → Enquiry → Transactions
Flexcube	1337 – Term Deposit Interest Payout Inquiry TD023 – Term Deposit Rates History Inquiry TD037 – Term Deposit Account Ledger Inquiry TD050 – Term Deposit Interest Inquiry

CA. Sandeep K Sawaria, Kolkata

73

LFAR – General – Security Items (1)

IV.1.(c) Security Stationery

Suggested Audit checkpoints:

- Review of Bank's process for maintenance of Security Stationery
- Generation of Security Stationery Balance Report from CBS
- Physical verification of security stationery items with Report generated from CBS

CA. Sandeep K Sawaria, Kolkata

LFAR – General – Security Items (1)

System Support :

CBS	Menu Code / Flow
Finacle (7)	ISRA – Inventory Status Report IMI – Inventory Movement Inquiry
Finacle (10)	HISRA – Inventory Status Report HIMI – Inventory Movement Inquiry
Bancs	 → Valuable Paper Inventory System [VPIS] → Enquiry of VPIS → → VPIS → Enquiry of VPIS → Teller Level Inquiry
Flexcube	IV011 – Stock Inquiry IV004 – Inventory Lost report Register maintenance MCA80 – Inquiry of sold/issued inventory

CA. Sandeep K Sawaria, Kolkata

75

LFAR – General – Books & Records (1)

IV.2.(a) Integration of Softwares with CBS

Suggested Audit checkpoints:

- Obtain list of softwares deployed / used at Branch (Preferably with MR Letter)
- Obtain deployment document containing linkage / interconnection details (Report appropriately in case of non availability of such details)

CA. Sandeep K Sawaria, Kolkata

LFAR – General – Books & Records (2)

IV.2.(b).(iv) Procedures for Manual Intervention to System Generated Data & availability of Audit Trails

• Suggested Audit checkpoints:

- Obtain internal policy prescribed for Manual Intervention (Preferably with MR Letter)
- How to review direct updation in Database through Backend? (Confirmation through MR Letter)
- Review the changes made at the time of processing of data generated by the system and generation of certificates / returns for certification by SBA.

CA. Sandeep K Sawaria, Kolkata

77

LFAR – General – Books & Records (2)

IV.2.(b).(v) Data Integrity (Correctness, back ended strategies)

• Suggested Audit checkpoints:

- Obtain Policy / Process document prescribing Data Integrity aspect in line with LFAR requirement. (Preferably with MR Letter)
- Report cases wherein manual updation is carried out which has impacted
 - Interest computation
 - Asset Classification
 - Certification

CA. Sandeep K Sawaria, Kolkata

LFAR – Inter Branch Accounts (1)

IV.3 Unresponded entries in Inter-Branch Accounts

- Suggested Audit checkpoints:
 - Obtain Inter-Branch Reconciliation / outstanding
 IB Report
 - Long Outstanding unresponded IBR to be reviewed in detail

CA. Sandeep K Sawaria, Kolkata

79

LFAR – Inter Branch Accounts (1)

• System Support:

<u> </u>	
CBS	Menu Code / Flow
Finacle (7)	Outstanding IBR Report
Finacle (10)	
Bancs	Outstanding IBR Report" / "IBR Summary report" (available under Offline Reports folder)
Flexcube	CORINTBR - Inter Branch Reconciliation Report

CA. Sandeep K Sawaria, Kolkata

LFAR – KYC AML (1)

IV.5 Implementation of KYC AML Guidelines

- Suggested Audit checkpoints:
 - Obtain Customers where KYC is pending Report
 - Obtain Report where KYC is pending for Locker Hirers
 - Review of following type of Customer induced transactions for Customers where KYC is pending
 - Financial Transaction
 - Non Financial Transaction (viz. Address Change, Request of Internet Banking ID / Password, Cheque Book Request, Activation of Dormant Account)

CA. Sandeep K Sawaria, Kolkata

81

LFAR – KYC AML (1)

System Support :

-/	
CBS	Menu Code / Flow
Finacle (7)	Report on Pending KYC (Review the date from which the KYC is
Finacle (10)	 pending) Account Ledger Inquiry Audit File Inquiry (For Customer Master Change)
Bancs	
Flexcube	

CA. Sandeep K Sawaria, Kolkata

LFAR - MIS (1)

IV.6 MIS - Whether the branch has the proper systems and procedures to ensure data integrity relating to all data inputs which are to be used for MIS at corporate office level and for supervisory reporting purposes. Have you come across any instances where data integrity was compromised?

• Suggested Audit checkpoints:

- Check & Report any case of
 - Data manipulation (Transactions, Masters)
 - Incorrect data feed
 - Manual Intervention

CA. Sandeep K Sawaria, Kolkata

83

LFAR - MIS (1)

Possible events:

Data Type	Parameter
Master	Discrepancies in setting up the EMI / Installments
Master	Manipulation in Sanction Limit / Drawing Power
Master	 Incorrect Moratorium Period Incorrect Installment / Interest Start Date
Master	Rephasement without reporting it as Restructuring
Transaction	Fictitious credit through Office Account / Inter-branch Account
Transaction	Round Tripping through Internal Accounts
Transaction	Unauthorized Temporary Overdraft / TOD as Fresh Loan for repayment of existing Faciltiy

CA. Sandeep K Sawaria, Kolkata

LFAR - MIS (1)

• Possible Events:

Data Type	Parameter
Transaction	Devolved Bills parked in Office Account / Separate Account and not in Limit / Current Account (where limit account is not available)
Master	Multiple Cust ID / UCICNon / improper implementation of UCIC
Master	Project Loans – Updation of DCCO Dates
Master	Manual updation / Override System determined classification of NPA
Master	NPA Holiday Setup (Exclusion of certain dates or accounts)

CA. Sandeep K Sawaria, Kolkata

85

LFAR - Forex Branches

- Material adverse points pointed out in the Audit Reports which continue to persist in relation to NRE/ NRO/ NRNR/ FCNR-B/ EEFC/ RFC ?
- Whether the Branch has followed the instructions and guidelines of the controlling authorities of the bank with regard to the following in relation to the foreign exchange. If not, state the irregularities: Deposits, Advances, Export Bills, Bills for collection, Dealing Room operations, Any other area
- Nostro Account Management

CA. Sandeep K Sawaria, Kolkata

LFAR – Forex Branches

- Bills / Cheques on Collection Balancing and reconciliation with GL Balance (Contingent Liab.)
 - Bill Balancing Reports
 - GL Balance Respective Cont. Liab. Account
 - LFAR Reporting: Liab.3
- Bills / Cheques purchased / Discounted Balancing and reconciliation with GL
 - Bill Balancing Reports
 - Aggregation of accounts under BD / BP Scheme Codes

CA. Sandeep K Sawaria, Kolkata

87

LFAR - Forex Branches

- Packing Credit (Pre & Post Shipment In INR or FCY)
 - Adjustment through Export Bills / EEFC Balance
 - Review of Transactions for adjustment of balance through other than above mode
 - Rate of Interest if not adjusted within 360 days Clean
 OD Rate with Penal Interest from ab initio
 - Monitoring of End use of Fund
 - Running Account Facility and Monitoring of adjustment

CA. Sandeep K Sawaria, Kolkata

LFAR – Forex Branches

- Devolvement of Import Bills under LC
 - Check the Reg. Type and Sub Type of Import Bills under LC
 - Use Menu Option FBI (in Finacle) to search Bills under Import LC Delinked (Status Code "K" with Status Date Filter)
 - Separate Account opened (if any) for Devolved Bills
 - Bill devolved but not crystallized in CBS
 - Crystallization of Devolved Bill through Office Account.

CA. Sandeep K Sawaria, Kolkata

89

CA. Sandeep K Sawaria, Kolkata

